

Northern New England Telephone Operations LLC
 d/b/a FairPoint Communications - NNE

10. Message Telecommunications Service (MTS) Optional Toll Calling Plans

10.9 FairPoint Business ExtraSM Rewards Plan

10.9.1	Description
A.	<p>FairPoint Business Extra Rewards is an optional account level plan available to FairPoint business customers. Customers enrolled in the plan will receive bonus credits on the amount of their total qualified FairPoint monthly charges. One bonus credit will be awarded for every dollar of discounted qualifying charges. A bonus credit, when applied as a direct credit to a customer's telephone bill, has a redemption value of one cent.</p> <ol style="list-style-type: none"> 1. Bonus credits may be applied to the customer's FairPoint bill or to certain non-Telephone Company products, such as admission to a Telephone Company sponsored trade show. Only Bonus Credits earned on the local portion of the bill may be applied to the customer's FairPoint bill. 2. Bonus credits eligible for redemption that have not been redeemed within two years after the month in which they are posted will be forfeited. 3. Bonus credits applied to the customer's FairPoint bill may be redeemed when a minimum of \$25.00 in bonus credits is earned and available for redemption. Bonus credits applied to all other redemption options may be redeemed when earned and available for redemption. 4. Qualifying charges include FairPoint monthly recurring and non-recurring FairPoint charges for local and regional services, FairPoint long distance service (billed by Enhanced Communications of Northern New England Inc. dba FairPoint Long Distance-NNE and FairPoint high speed internet, and FairPoint FAST internet services. Qualifying charges exclude Directory Advertising, time and material charges, late payment fees, returned check charges, enhanced service charges, FairPoint maintenance service, refund checks, all local, state and Federal taxes and surcharges. 5. All new FairPoint Business Extra Rewards customers receive 2,500 bonus credits. 6. Customers providing a new email address receive 500 bonus credits.
B.	<p>Effective October 11, 2011, FairPoint Business Extra Rewards Plan will no longer be available to new customers. Existing customers will be allowed to continue in the plan and keep their existing point balances. Existing customer must meet the monthly spend requirement to maintain eligibility and they must redeem their bonus credits within two years after the month in which the credits are posted or the credits will be forfeited.</p>
C.	<p>In order to be eligible to participate in the FairPoint Business Extra Rewards plan the Customer's local and regional charges must exceed \$124.99 per month. Customers enrolled in the plan that do not meet the \$125 spending requirements for 12 consecutive months may be terminated from the program.</p>
D.	<p>FairPoint Business Extra Rewards are implemented in the first full billing period following the customer's request to enroll in the plan.</p>

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 Teresa R. Rosenberger
 State President - NH

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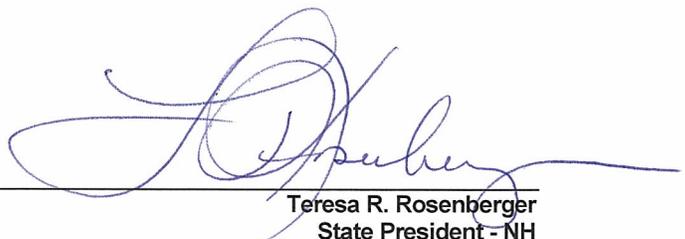
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10.9.1 Description	
E.	FairPoint Business Extra Rewards is not available with the following services or types of calls.
1.	FairPoint Intrastate NH
2.	Voice Savings Plan
3.	Dormitory Communications Service
4.	Foreign Exchange
5.	New Hampshire Business Package
6.	New Hampshire Business Package Plus
7.	Public Access Line
8.	Public Access Smart-pay Line (PASL)
9.	Selective Calling.
10.	Corporate Rewards
11.	Customer Specific Pricing Plans

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10.9.2 Regulations	
A.	Termination — Customers may terminate participation in the plan at any time. No previously applied discounts will be affected by customer termination and no termination charges will apply.
1.	All bonus credits that have not been redeemed will be forfeited; however, if within 90 days of termination, a customer returns to the FairPoint Business Extra Rewards plan with qualifying usage equal to or exceeding their historical monthly usage prior to termination, bonus credits associated with the applicable BTN will be reinstated in full.
2.	The termination will go into effect in the first full billing period following the billing period in which the Telephone Company receives notification from the customer.
B.	Transfer of Service — Credits may not be sold, bartered, or assigned to other persons.



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 State President - NH